

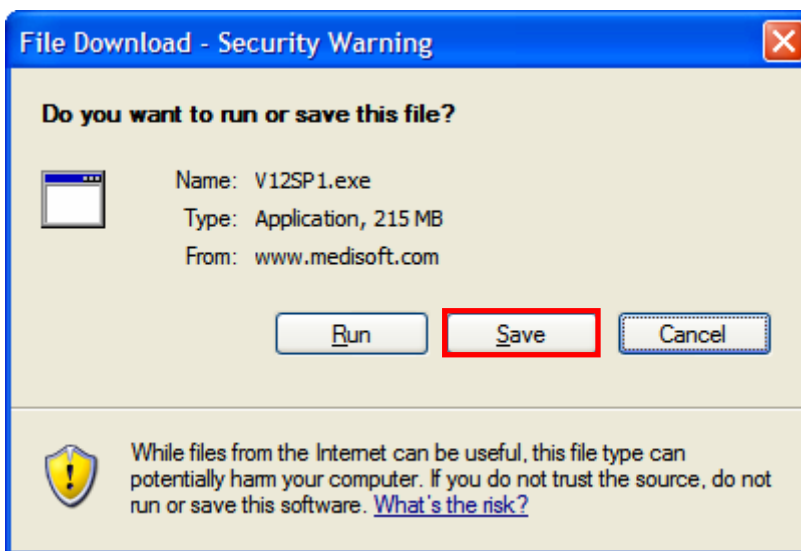
Installation Synopsis: a) make a backup of the practice files, b) ensure all users are out of Medisoft, c) close all programs, d) install Medisoft 12 SP1.

PLEASE NOTE: Create a backup of the practice before proceeding.

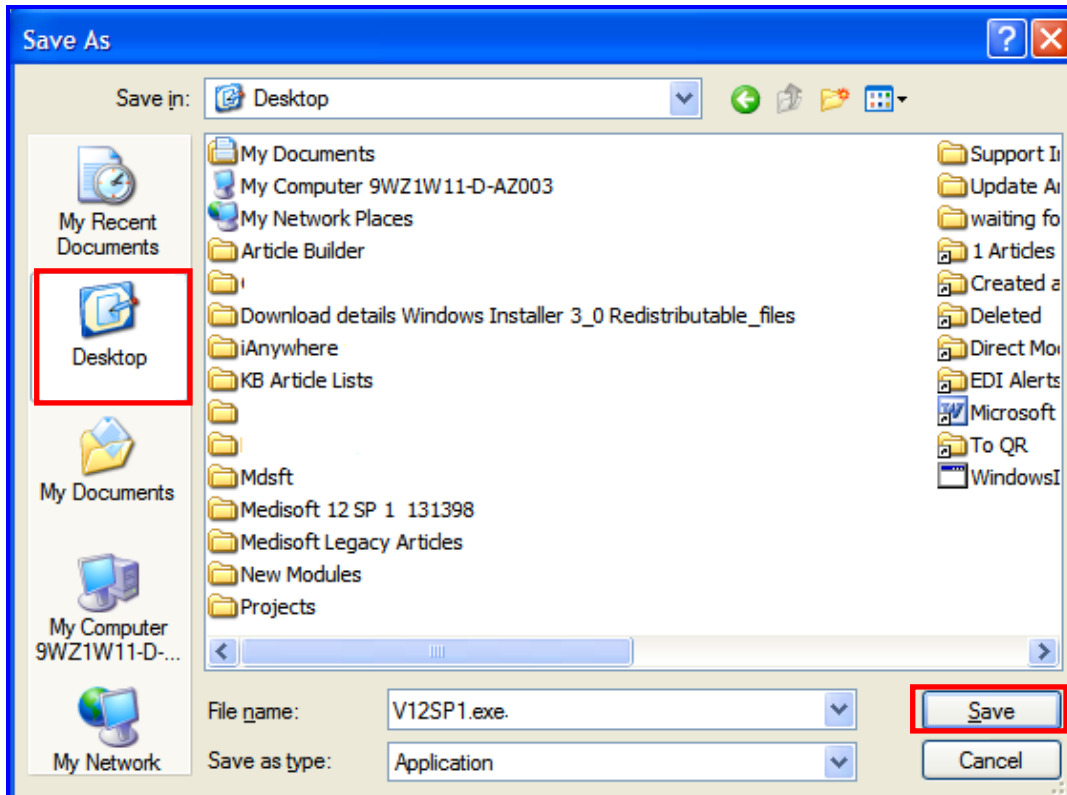
1. Click on the following link to download the **Medisoft Version 12 SP1 install:**

[HTTP://software.jbsbusiness.com/V12SP1.exe](http://software.jbsbusiness.com/V12SP1.exe)

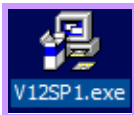
2. When the **File Download** window opens, click **Save**.



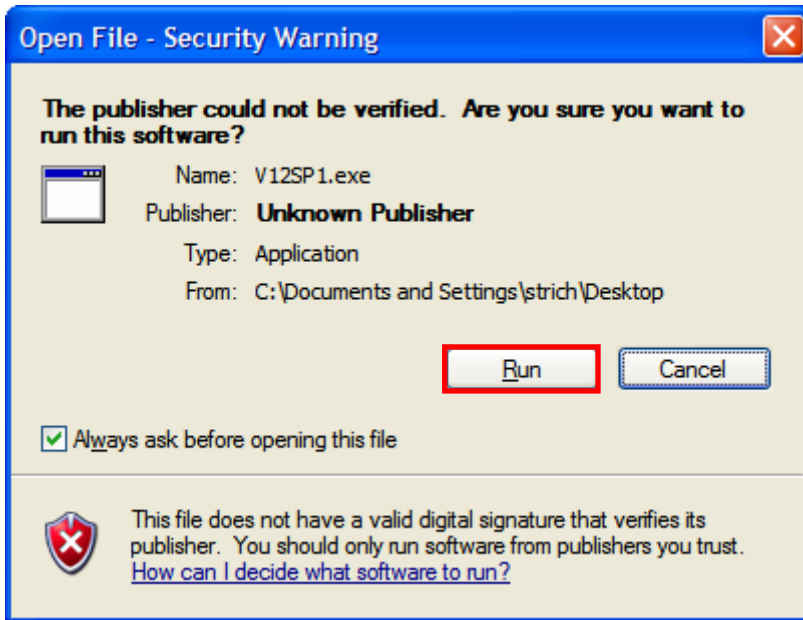
3. From the **Save As** window, select **Desktop** and click **Save**.



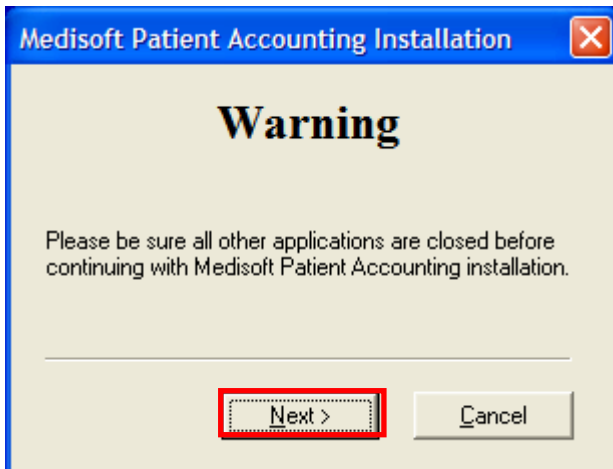
4. Once the service pack download completes, double-click on the **V12SP1.exe** icon.



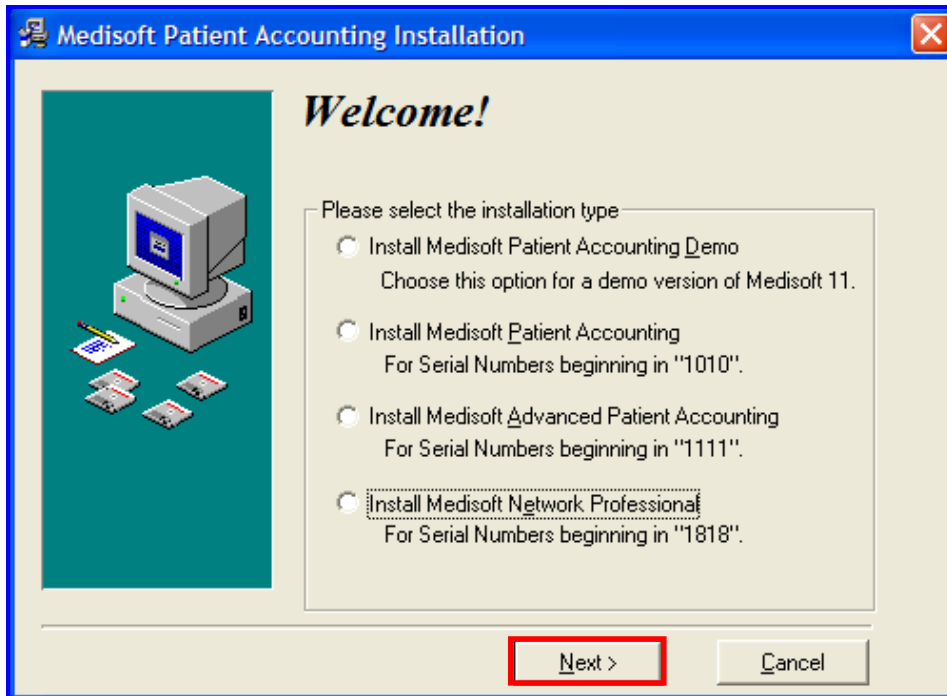
5. Click **Run** in the **Open File – Security Warning** window.



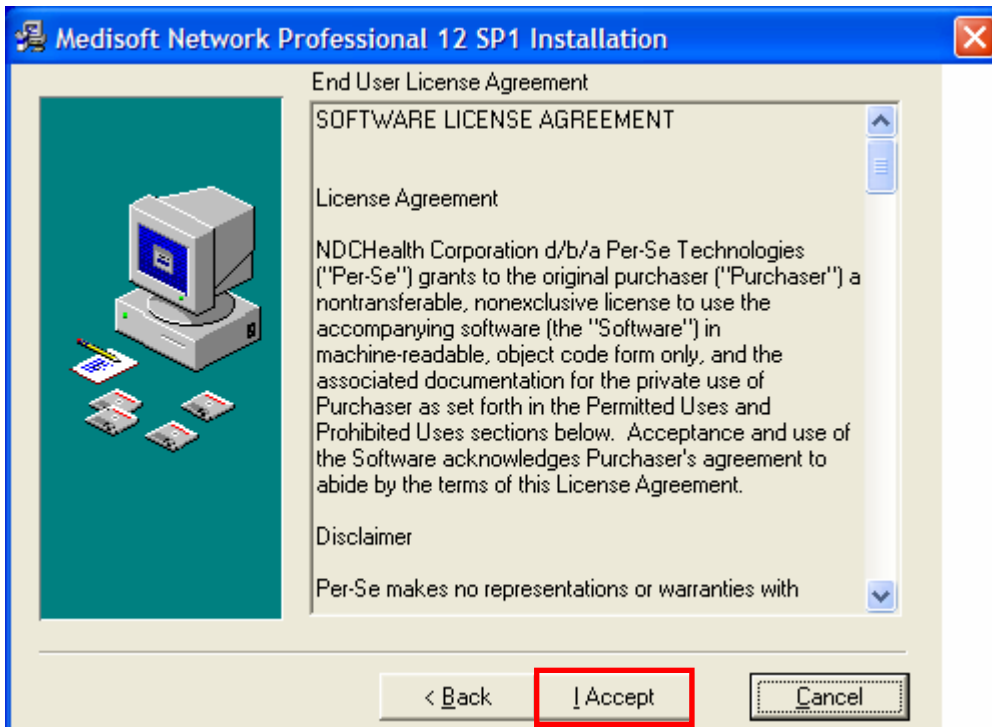
6. Click **Next** in the **Warning** window.



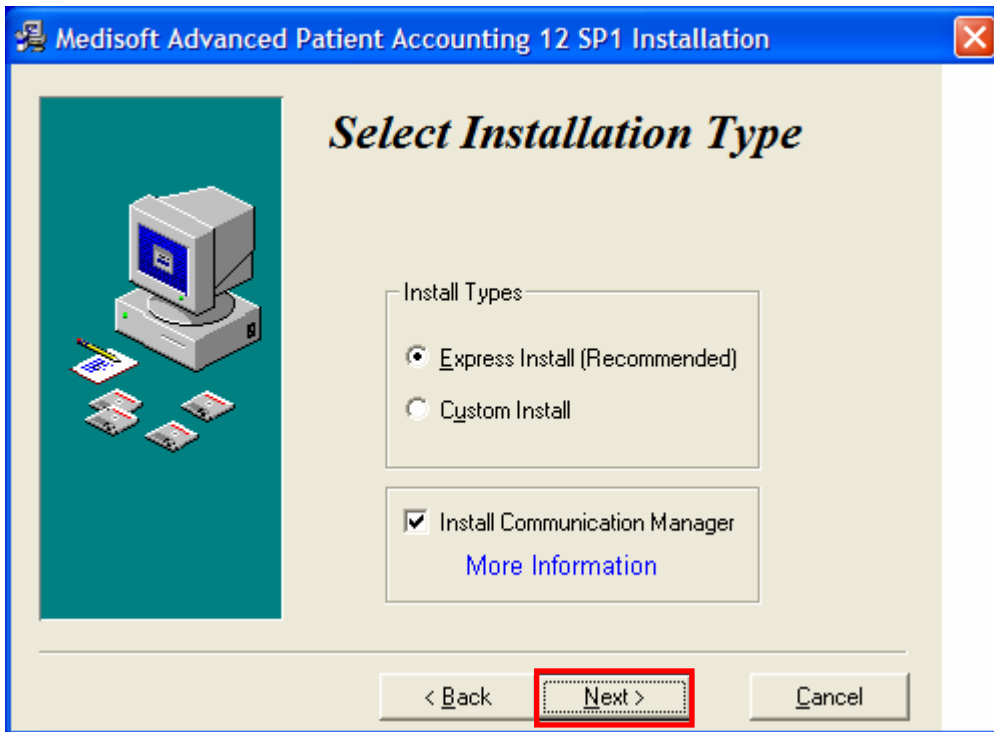
7. Select the version of Medisoft based on the first four serial numbers on the Medisoft CD case. Click **Next**.



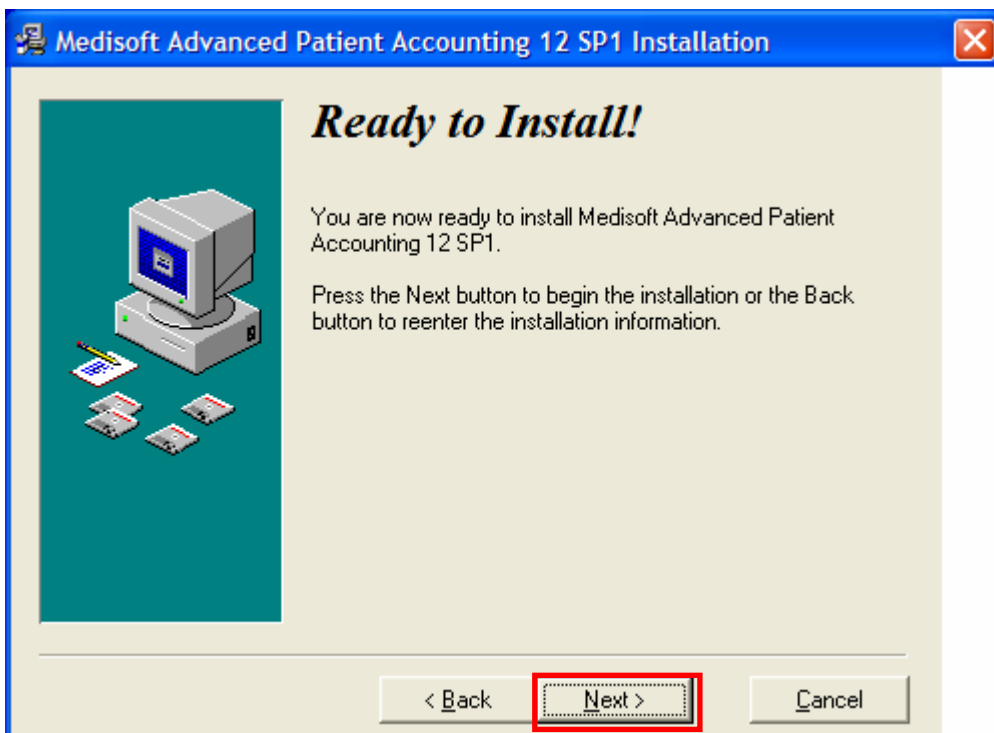
8. Click on **I Accept** in the **Software License Agreement** window.



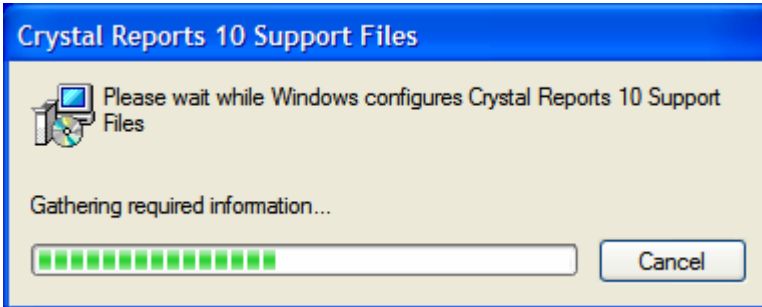
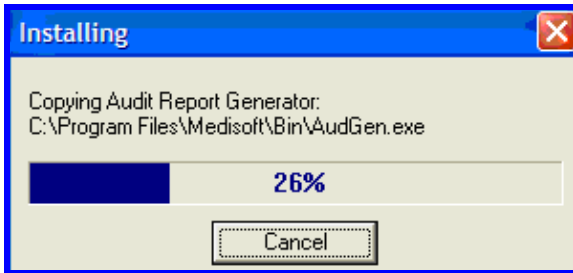
9. Leave the default settings in the **Select Installation Type** window and click **Next**.



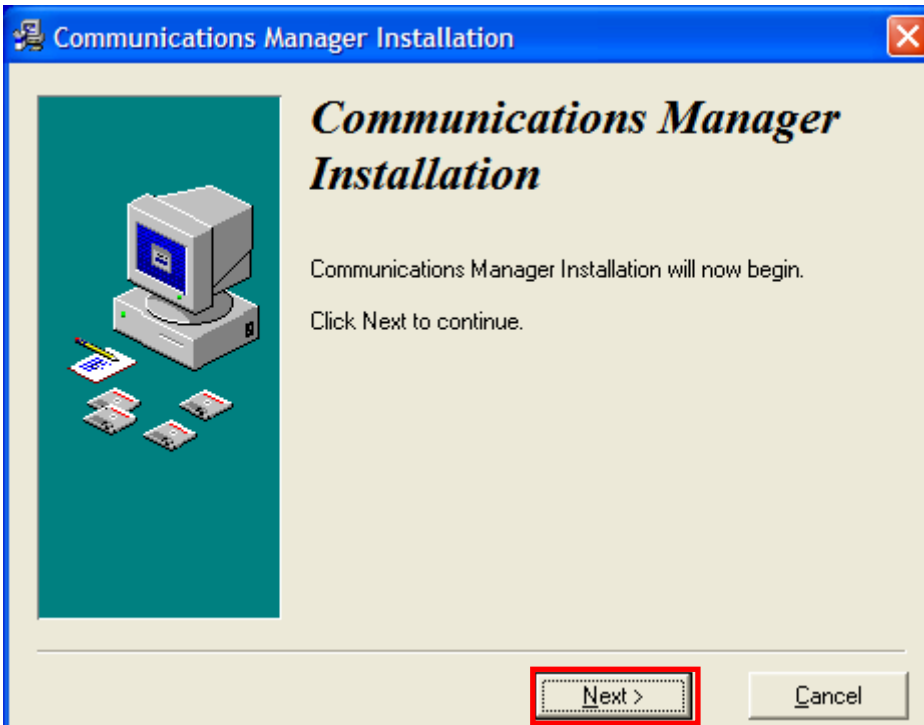
10. Click **Next** in the **Ready to Install** window.



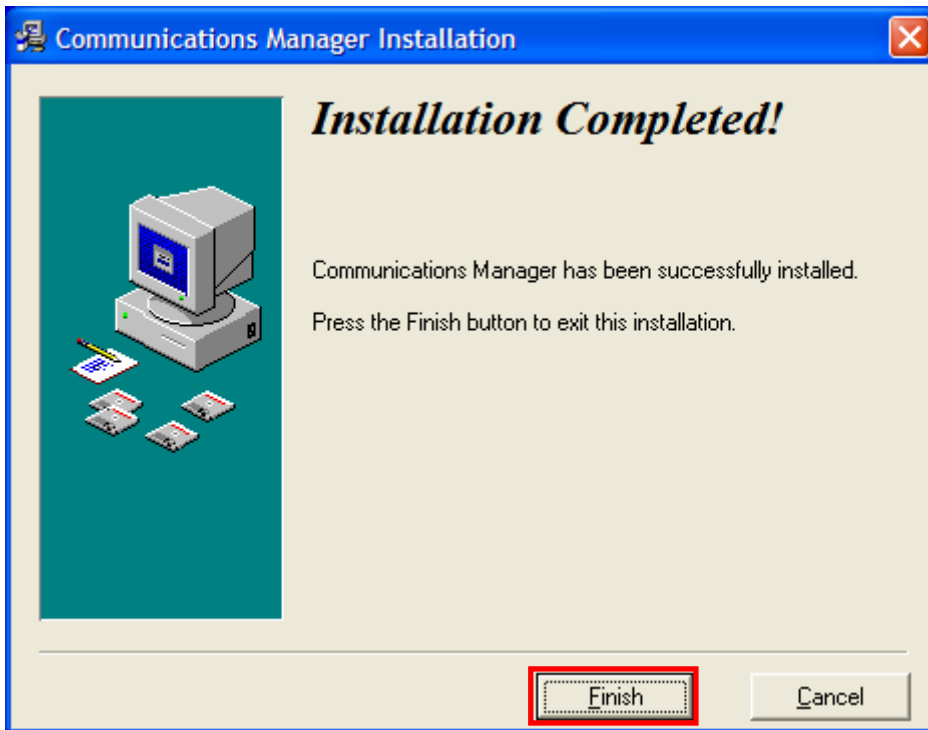
The following two progress indicators will appear during the installation.



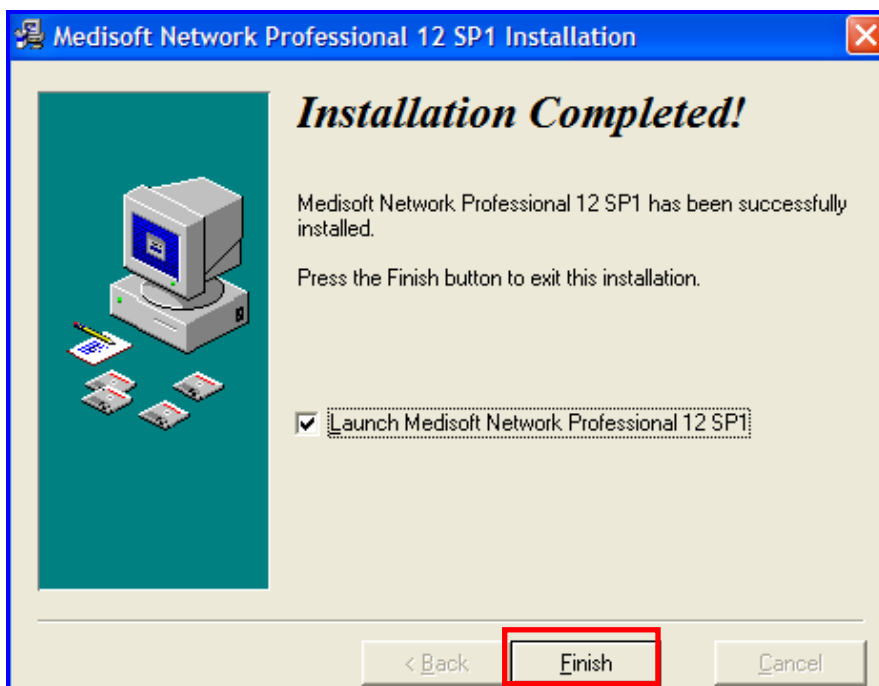
11. When the **Communications Manager Installation** window appears, click **Next**.



12. When the **Communications Manager Installation Completed** window opens, click **Finish**.



13. When the **Installation Completed** window opens, click **Finish**.



In the event the **Install** dialog box opens, click **OK** to reboot your computer.

